## Before the FEDERAL COMMUNICATIONS COMMISSION 445 12th Street, SW Washington, D.C. 20554

## CPNI CERTIFICATION OF DES VIEUX TELECOMS, INC.

## **EB DOCKET 06-36**

Annual 64.2009(e) CPNI Certification for 2009

Date filed: March 1, 2010

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Name of signatory: Felix Camargo

Title of signatory: Chief Executive Officer

I, Felix Camargo, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed

## ATTACHMENT TO 2009 CPNI CERTIFICATION OF DVT TELECOM CORP.

The operating procedures of Des Vieux Telecoms, Inc. ("DVT") ensure compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules (hereinafter "CPNI rules"). DVT only offers one category of telecommunications service—international carrier's carrier service—and therefore, any use, disclosure or access to its customers' CPNI falls within 47 C.F.R. § 64.2005(a). This rule permits DVT to use, disclose or permit access to CPNI for the purpose of providing or marketing its wholesale transport service without customer approval. Moreover, DVT takes several steps to discover and protect against attempts to gain unauthorized access to its customers' CPNI, as well as properly authenticate its customers prior to disclosure of call detail information to customers.

First, DVT specifically commits in its customer contracts to protect from unauthorized disclosure all customer data relating to the service provided and customer lists, as well as any other information that might be reasonably presumed to be confidential in nature. These contractual provisions prohibit the disclosure of this information to third parties without the customer's express written consent. The only exceptions are disclosures to third parties who require the information to assist in the provision of the service and who are bound by non-disclosure agreements with DVT and/or by non-disclosure provisions in their agreements with DVT, and disclosures pursuant to governmental or judicial order or in connection with a law enforcement investigation.

Second, DVT provides its customers with a dedicated account representative and any disclosures of CPNI to DVT's customers are only made to such representative.

Third, the only non-aggregate information pertaining to the transmission of specific telephone calls to which DVT has access in connection with its carrier's carrier services is limited to the called number and the associated DVT carrier-customer. Moreover, DVT carrier's carrier customer CPNI or any call detail/call records are not available online or in a store-front, which further reduces the risk of unauthorized disclosure.

Fourth, DVT handles billing functions itself, DVT does not use CPNI to market its services, and DVT limits to two the number of employees authorized to access CPNI. These employees access the information only for purposes of and to the extent necessary to provide the service, render bills and handle any related legal issues.

Fifth, every DVT employee with access to CPNI is trained in the proper handling of CPNI, and receives a document describing DVT's Policy Regarding CPNI, and is required to sign a statement acknowledging that they understand and will comply with DVT's Policy Regarding CPNI. A copy of said acknowledgement is retained by DVT in each employee's personal file.

Finally, all employees with access to CPNI are required to sign a Confidentiality Agreement, which, among other duties, obligates employees to protect CPNI. Any employee using, disclosing or providing access to this information for any other purpose other than to the extent necessary to provide the service, render bills and handle any related legal issues would be subject to discipline, including potential dismissal.